

2019/2020 Medium Term Revenue and Expenditure

Framework (MTREF) Policy Review

FINAL INDIGENT POLICY

MARCH 2020

SEKHUKHUNE DISTRICT MUNICIPALITY

INDIGENT POLICY

INDEX

PART 1 OBJECTIVE

PART 2 CRITERIA AND PROCESS FOR IDENTIFYING INDIGENTS

PART 3 APPLICATION OF THE POLICY

PART 4 NON-COMPLIANCE OF HOUSEHOLDS REGISTERED AS INDIGENT

PART 5 REPORTING REQUIREMENTS

PART 6 RIGHT TO APPEAL

PART 7 REVIEW OF INDIGENCY STATUS

SEKHUKHUNE DISTRICT MUNICIPALITY

INDIGENT POLICY

g. Eskom and Local municipalities indigent registers will be used to source applications however, the threshold of SDM will still apply.

2.3 INDIGENT COMMITTEE:

- 2.3.1. The municipality shall establish the indigent committee which must include designated officials from Revenue section; ISD section; Planning section and designated councilor from budget & treasury portfolio committee
- 2.3.2. The Indigent Committee must consider each application; assess it in terms of the application.
- 2.3.3. The Indigent Committee should monitor, in conjunction with ward councilors, ward committees and other persons or organisations it may appoint, the implementation of the indigent support programme, subject to the policy directions of the municipality and in consultation with the municipal manager;

PART 3 APPLICATION OF THE POLICY

- 3.1 The subsidies on the specified service charges will be determined as part of each annual budget and in terms of the munic
- 3.2In respect of water, a 100% subsidy up to 6 kl per household per month including basic charge will apply; however, if consumption exceeds 6 kl per metering period (month) the consumer will be charged at normal tariffs for actual consumption on the quantity exceeding 6 kl plus basic charge.
- 3.3 In respect of sewerage charges, the relief granted shall not be less than a rebate of 50% on the monthly amount billed for the service concerned.
- 3.4Conduct verification of indigents through a vetting process using an ID number for results and determination of the indigent listing.

PART 4 NON-COMPLIANCE OF HOUSEHOLDS REGISTERED AS INDIGENT

- 4.1 Where an indigent household falls into areas, the accountholder must enter into a payment arrangement as per credit control and debt collection policy
- 4.2 If these arrangements are not made, no subsidies will be paid or free services provided, and services may be terminated i control and debt collection policy.
- 4.3 Indigent households that do not pay their accounts will have their subsidies withdrawn and be subject to the credit control policy.
- 4.4 The relief to indigents may be withdrawn at the discretion of the municipal manager if:
 - a. a registered indigent who qualifies for such relief fails to keep to the terms of the policy agreement; or
 - b. any tampering with the installations of the municipality is detected.

Indigent Policy

SEKHUKHUNE DISTRICT MUNICIPALITY

INDIGENT POLICY

CERTIFICATE OF ENDORSEMENT:

This Policy shall come into effect on the date of endorsement and shall cease only in the event where such changes/variations has been reduced to writing, approved by council and been signed by the Speaker. Unless in the event where any changes in any applicable Act, Legislation has jurisdiction to supersede.

For and on behalf of Municipality

Date